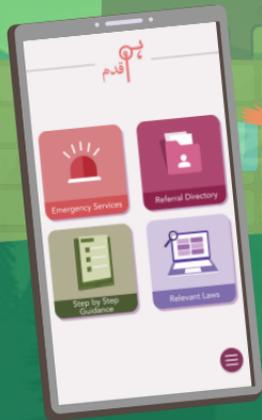


Referral Directory of Response Services for Violence Against Women and Girls



**KHYBER
PAKHTUNKHWA**

REFERRAL DIRECTORY KHYBER PAKHTUNKHWA



INTRODUCTION

This referral directory made under the project ‘HumQadam’ funded by United Nations Trust Fund (UNTF) provides contact information regarding services that respond to cases of violence against women and girls especially Domestic Violence and Child Marriages, and other human rights violations. This includes police and law enforcement, government helplines, ministries and commissions as well civil society organizations that provide legal aid, psycho-social support at National, Provincial level, Provincial level as well as in sixteen districts (Peshawar, Mardan, Swat, ,Quetta, Jafferabad, Karachi, Hyderabad, Benazirabad (Nawabshah), Sukkur, Lahore, Vehari, Okara, Kasur, Toba Tek Singh, Rawalpindi, Multan). The aim of the directory is to facilitate Women Human Rights Defenders/Community Leaders as well as women survivors of violence in securing themselves and their rights. The information for the directory was collected directly from institutions and individual actors which includes women shelter staff, departments of police and health, hospitals, lawyers, journalists and civil society organizations (CSOs) with the hope that this directory will provide multi-sectoral referral pathways for ensuring timely services to victims of violence as well as W/HRDs/Community Leaders. This directory has been developed under the ‘HumQadam’ funded by United Nations Trust Fund (UNTF) implemented by Shirkat Gah Women’s Resource Center (SG). HumQadam has been working in six districts (Quetta, Hyderabad, Benazirabad, Lahore, Mardan & Swat, with women human rights defenders (W/HRDs), female and male leaders from civil society and Community Based Organisations, by enhancing knowledge of women and girls’ rights in Pakistan and building linkages with government and private service providers to allow improved access to rights and freedoms by women and girls.

This directory and the telephone app developed with it will not only give them knowledge about Government helplines for reporting violence, but also on the navigation processes of reporting violence, getting safe access to government shelters.

We would like to acknowledge the hard work put in by the team: Farah Moqaddus, Fauzia Ali, Rahila Ali, Seema Batool, Anwar Baloch, Afshan Khan, Zahid Zahoor, Rubina Akbar, Rahila Shaikh, Najam Gillani, Ghulam Murtaza Qadri field and SCO partners of SIMORGH – Women’s Resource and Publication Centre in collection information in Punjab. Ameena Rahman and Farah Moqaddus for collection and verification of numbers; contacting government departments for accurate information and compiling data for referral Directories.

NATIONAL HELPLINES



POLICE & LAW ENFORCEMENT

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Police Helpline	Phone: 15 Hours of Operation: 24/7	Police helpline in case of threat, emergency or to report a crime
2	Cyber Rescue Helpline - Federal Investigation Agency (FIA)	Phone: 9911 Hours of Operation: 24/7	Provides assistance regarding Cyber Crime related issues and complaint registration

GOVT. MINISTRIES, OMBUDSPERSONS AND COMMISSIONS

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Federal Ministry of Human Rights (MoHR) Helpline for Legal Advice	<p>Helpline: 1099 Whatsapp: 03339085709</p> <p>Address: 9th Floor, New Pak Secretariat (Kohsar Block), Sector F-5, Islamabad</p> <p>Hours of Operation: All week, 10am - 10pm</p>	MoHR's toll-free helpline deals with individuals facing any form of human rights violations. The service also provides free legal aid.
2	Federal Ombudsman Secretariat For Protection Against Harassment (FOSPAH)	<p>Phone: 051 9264444 051 9262944;</p> <p>Email: info@fospah.gov.pk</p> <p>Address: First Floor, Local Government and Rural Development Complex, Opposite ILO, Near State Bank of Pakistan, Sector: G-5/2, Islamabad</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	FOSPAH has been set up to protect women against harassment at the workplace, including sexual comments, offensive gestures, cat calling, offensive innuendos and blackmailing. FOSPAH has an Online Complaint Management System and regional offices present in Karachi and Peshawar.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	<p>National Commission on the Status of Women (NCSW)</p>	<p>Phone: 051-9224875</p> <p>Address: 1st Floor, State Life Building No. 5, China Chowk, Blue Area, Islamabad</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	<p>The role of NCSW is to promote social, economic, political and legal rights of women as laid down in the constitution of Pakistan and in accordance with International treaties and covenants. It works to make sure that institutional mechanisms for redressal of violations of women's rights are working properly.</p>
4	<p>National Commission for Human Rights (NCHR) Complaint Cell</p>	<p>Phone: 051-9216771</p> <p>Address: NCHR, 5th Floor, Evacuee Trust Complex, Aga Khan Road, Islamabad</p> <p>Hours of Operation: N/A</p>	<p>The Commission is mandated to work for promotion and protection of human rights with the powers to take suo- moto action on cases of human rights violation. An online complaint cell was established NCHR in 2014, where citizens can report any abuse or violation of human rights.</p>



CIVIL SOCIETY ORGANIZATIONS

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Digital Rights Foundation (DRF)	<p>Helpline: 0800-39393</p> <p>Email: helpdesk@digitalrightsfoundation.pk</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	<p>The Helpline provides a free safe and confidential service. It aims to provide legal advice, digital security support, psychological counseling and a referral system to victims of online harassment</p>

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
2	<p>Rozan</p>	<p>Toll-free Helpline: 0800-22444 In-person Counselling: 0335-5000403 0333-4662247</p> <p>Address: Rozan Ghar, Adjacent Bahria Enclave, Pind Bhagwal Road, Islamabad 44000, Pakistan</p> <p>Hours of Operation: Monday to Saturday, 10am to 6pm</p>	<p>Telephonic counselling service, also provides help in person and through email. Their goal is to raise awareness among general population, to reduce stigma associated with Mental Health concerns and to reach out to individuals nationwide</p>

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Sahil	<p>Phone: 051-2260636 052856950 051-2850574 (Direct Line for Counseling)</p> <p>Address: Office No.13, First Floor, Al-Babar Center, F-8 Markaz, Islamabad, Pakistan</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	<p>Sahil provides legal aid for victims of child sexual abuse. A referral system of lawyers deals with outreach Child Sexual Abuse cases. Jeet Healing Center (JHC) for Counseling. Free Services for all psychological issues including trauma of child sexual abuse. The Jeet Healing Centre (JHC) is comprised of a team of trained and qualified psychologists; both male and female. The goal of the Jeet Healing Centre is to provide effective and professional services through</p> <ol style="list-style-type: none"> 1- In-person Counseling 2- Telephonic Counseling 3- Email Counseling 4- Out-reach

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
4	Bedari	<p>Phone: 051 4856619-20 0341 4444544 0300-5251717 (Helpline)</p> <p>Email: bedari@bedari.org.pk</p> <p>Address: I.J.P. Road, Dhoke Babu Irfan, Islamabad, Rawalpindi, Islamabad Capital Territory</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	<p>Bedari is an NGO which works to protect women and children. The organisation also provides legal aid, counseling and referral to relevant institutions like shelter homes</p>
5	Pakistan Human Rights Defenders Network (PHRDN)	<p>Phone: 03345865041</p> <p>Hours of Operation: 24/7</p>	<p>The Network works for the protection of human rights defender through advocacy and by providing immediate assistance to those at risk in this regard. It provides guidance on how to deal with the threat they face and link them with support services</p>

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
6	Dastak Charitable Trust	<p>Crisis Helpline: 0333-4161610 Phone: 0333-4169696</p> <p>Email: info@dastak.org.pk cru@dastak.org.pk (Child Rights Unit)</p> <p>Address: 4-C, Sabzazar Block C Sabzazar Housing Scheme Phase 1 & 2</p> <p>Hours of Operation: Monday to Saturday, 9am - 5pm</p>	Dastak is centered around providing relief to individuals facing domestic and gender-based violence, it serves to protect women and children by giving them shelter and legal aid.
7	Bonded Labour Liberation Front (BLLF)	<p>Phone: 0423-6361944</p> <p>Email: bllf.pak@gmail.com</p> <p>Address: Freedom Campus, 4-A Lawrence Road, Lahore, Punjab</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	The organisation works towards the eradication of bonded labor, injustice, illiteracy, inequality and poverty in Pakistan through awareness and policy interventions. It also provides victims of bonded labour with rescue, prosecution, and rehabilitation services.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
8	<p>Human Rights Commission of Pakistan (HRCP)</p>	<p>Phone: 0423-5864994</p> <p>Address: 97 Shakir Ali, Tipu Block, New Garden Town, Lahore</p> <p>Hours of Operation: Monday to Friday, 9:30am to 4:30pm</p>	<p>Provide legal aid and expertise to victims of violation and to individuals and groups striving to protect human rights</p>
9	<p>Democratic Commission for Human Development</p>	<p>Phone: 042 35168215 04235168214</p> <p>Address: House No. 186 (Haji Saddique), Near Madina Masjid, N-Block, Model Town, Lahore</p> <p>Hours of Operation: Monday to Friday, 9:30am to 4:30pm</p>	<p>DCHD works to for the promotion of Human Rights, end of discrimination against women and girls, child's rights and social justice and equality for all. It provides guidance and referral services for human rights cases especially of threats relating to Human Rights Defenders.</p>

KHYBER PAKHTUNKHWA HELPLINES



POLICE & LAW ENFORCEMENT

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Police Emergency	<p>Phone: 091-9212222</p> <p>Hours of Operation: 24/7</p>	Police helpline in case of threat, emergency or to report a crime
2	Police Access Service (PAS)	<p>Phone: 0800-00400 (SMS) 0315-9007777</p> <p>Hours of Operation:24/7</p>	The Police Access Service (PAS) is a public service initiative undertaken by the KP Police. It was launched with the objective of providing a mechanism for prompt redressal of public complaints by ensuring access and respect for all segments of society. Citizens from across the province can access the police through SMS and the concerned police officers will contact the complainant within 24 hours

GOVT. MINISTRIES, OMBUDSPERSONS AND COMMISSIONS

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Public Safety and Police Complaints Commission	<p>Phone: 091-9211333 091-9223550 (Fax)</p> <p>Website: police complaints.kp.gov.pk</p> <p>Hours of Operation: Monday to Friday, 8am to 4pm</p>	The Commission launched a fully automated complaints mechanism capable of receiving complaints from the Police, Prosecutions, Prisons and Probation and Reclamation Department. The complaints can be made via Phone, website, fax and in person
2	Khyber Pakhtunkhwa Commission on the Status of Women (KPCSW)	<p>Phone: 091-9216097</p> <p>Address: House No, 29-B Chinar Rd, University Town, Peshawar, Khyber Pakhtunkhwa</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	The role of KPCSW is to promote social, economic, political and legal rights of women as laid down in the constitution of Pakistan and in accordance with International treaties and covenants. It works to make sure that institutional mechanisms for redressal of violations of women's rights are working properly

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	National Commission for Human Rights (NCHR) in KP	<p>Phone: 091-9211472</p> <p>Address: First Floor, Benevolent Fund Building, Saddar Road, Peshawar</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	Provide assistance on all matters relating to human rights violation
4	Khyber Pakhtunkhwa Child Protection and Welfare Commission	<p>Helpline: 1121</p> <p>Phone: 091 - 9217055</p> <p>Address: SNGPL Road, Phase 5 near RMI , Hayatabad, Peshawar, Khyber Pakhtunkhwa</p> <p>Hours of Operation: 9-am -5pm</p>	Established to monitor the implementation and violation of laws related to child protection, welfare and rights including prevention of child labor, child sexual abuse, child sexual exploitation, prostitution, child pornography, child trafficking and any form of violence against children, and to take necessary measures by enquiring into or referring individual complaints for redressal to other appropriate Authorities or Departments or Agencies. It also manages and supervises Child Protection Units established at district level

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
5	Bolo Helpline - Social Welfare Directorate	<p>Helpline: 0800-22227</p> <p>Hours of Operation: 24/7</p>	<p>The Helpline is housed at the Directorate of Social Welfare and Women Empowerment KP and was established to assist GBV victims and persons with disabilities. It also acts as a centralized database of victims of GBV and provides assistance to persons with disability across KP, immediate psychological support, referral services, awareness on basic rights and legal aid in consultation with lawyers panel</p>
6	Directorate of Human Rights	<p>Toll-free Helpline: 0800-11180</p> <p>Phone: 091-9213068 091-9213069</p> <p>Email: dhr.kpk@gmail.com</p> <p>Address: 6th Floor Tasneem Plaza Near Jan's Bakers Saddar Road Peshawar</p> <p>Hours of Operation: Monday to Friday, 8am-4pm</p>	<p>Protection services and enforcement of human rights, including child rights, minority and women rights. Complaints can be made online through the website on the prescribed form http://www.humanrights.kp.gov.pk/ach/open.php</p>

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
7	Government of Khyber Pukhtunkhwa Zakat Ushr, Special Education, and Women Empowerment Department	Phone: 091-9211931 Email: swdmis@gmail.com Address: Ground Floor Benevolent Fund Building Peshawar Cantt Hours of Operation: Monday to Friday, 9am to 4pm	The Department of Zakat, Ushr, Social Welfare, Special Education & Women Empowerment Department, Khyber Pakhtunkhwa is mandated to look after various marginalized segments of population such as poor, destitute women, persons with disabilities, orphans, victims of violence and drug addicts through established institutions and autonomous bodies across the Province. The department manages women's shelters , crisis centres, women vocational centers and working women's hostels
8	Ombudsman Office Peshawar, Khyber Pakhtunkhwa	Phone: 091-9219531 091-9219532 Address: OPF Building, Near NADRA Office, Phase-V, Hayatabad, Peshawar Hours of Operation: Monday to Friday, 9am to 5pm	Any person who is aggrieved of mal-administration of any provincial Government Agency excluding Courts and Provincial Assembly, can make a complaint on plain paper either in Urdu or English and can lodge the same in the Ombudsman Office either in person or through other means of communication. Three regional offices in D.I. Khan, Swat and Abbottabad

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
9	Ombudsperson KP for Protection Against Harassment of Women at the Workplace	<p>Phone: 091- 9212308</p> <p>Address: Ombudsperson Secretariat, Government of Khyber Pukhtunkhwa, Benevolent Fund Building Peshawar Cantt.</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Office of Ombudsperson KP is a grievance redressal forum for inquiry/proceedings in cases of harassment at workplace after the promulgation of the Protection Against Harassment of Women at the Workplace Act, 2010, and extends to whole of the KP
10	Prosecution Directorate	<p>Phone: 091-9212677</p> <p>Email: kpprosecution@yahoo.com</p> <p>Address: DPP Office, Civil Courts, Khyber Road, Peshawar</p> <p>Hours of Operation: Monday to Friday, 8am to 4pm</p>	The Directorate performs multiple duties. Its basic object is to ensure safer communities through effective prosecution services

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
11	Khyber Pakhtunkhwa Lissaail-e-Wal Mahroom Foundation	Phone: 091-9216505 091-9216506 Address: 5 (C)1, Abdara Road, University Town, Peshawar Hours of Operation: Monday to Friday, 9am to 5pm	Establishment of a Foundation for the welfare of the indigent and dispossessed persons including Widows and Persons with Disabilities in the Province of the Khyber Pakhtunkhwa, through financial assistance for health, education, trainings, tools, equipments, shelters, enterprises etc in line with the spirit of well-being of the people



SHELTER HOMES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Noor Education Trust - Mera Ghar Shelter	<p>Phone: 0317-9991499 0317-9991500 091-6006831</p> <p>Address: Flat D-7, Town Center, Near MM Academy, Abdara Road, University Town Peshawar</p> <p>Hours of Operation: Monday to Friday 9am to 5pm</p>	Provides shelter, psycho social support, and free legal aid to GBV survivors and children



CIVIL SOCIETY ORGANIZATIONS

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Human Rights Commission of Pakistan (HRCP) - Peshawar Office	<p>Phone: 091-584 4253</p> <p>Email: peshawar@hrcp-web.org</p> <p>Address: Azam Chishti Road, Sherzai Colony, Street 1, People Stop, Railway Road, Pawaka, Peshawar.</p> <p>Hours of Operation: Monday to Friday 9am to 5pm</p>	Provide legal aid and expertise to victims of violation and to individuals and groups striving to protect human rights

MARDAN HELPLINES

DISTRICT ADMINISTRATION & DISTRICT COUNCIL

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Deputy Commissioner Mardan	<p>Phone: 0937-9230048</p> <p>Address: PRC Road Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	This office is responsible for overall administration and control at district level
2	Assistant Commissioner Mardan	<p>Phone: 0937-9230701</p> <p>Address: District Secretariat Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	This office is responsible to assist the commissioner and overall administration and control at tehsil level
3	District Nazim	<p>Phone: 0937-9230049</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	District Nazim is a public representative and coordinates with government departments at the local level

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
4	District Council Office	<p>Phone: 0937-9230047</p> <p>Address: Nowshera Road Near Suzuki Motors Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	This office is responsible to make and complete development schemes with cooperation of government departments
5	District Public Safety Commission	<p>Phone: 0937-9230469</p> <p>Address: District Council Office Building, Nowshera Road, Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	The Distitct Commission is empowered to deal with complaints against police officers up to the rank of Assistant or Deputy Superintendent of Police
6	Distrcit mayor	<p>Phone: 0342-9191919</p> <p>Address:</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	The mayor is responsible for the administration of government services, the composition of councils and committees overseeing district departments and serves as the chairperson for meeting of the District Council.

GOVERNMENT BODIES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Social Welfare Officer, Social Welfare Department (SWD)	<p>Phone: 0937-933290</p> <p>Address: Sector M Sheikh Maltoon Town Near Abdul Wali Khan University Main Campus Nawan Killi Road Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Provides assistance for Child Protection & Welfare, Women Welfare & Empowerment, Welfare & Rehabilitation of Persons With Disabilities (PWDs), Senior Citizens, professional guidance & financial assistance
2	Child Protection Unit	<p>Helpline: 1121</p> <p>Phone: 0937-871216 0937-871208 0937-871218</p> <p>Address: District Headquarters Hospital, Mardan</p> <p>Hours of Operation: Monday to Friday, 8am to 4pm</p>	Established by the Child Protection & Welfare Commission at SWD, it aims to provide protection through police intervention to children who are victims of all kind of violence, child abuse and sexual harassment and recovery of missing and runaway children.



POLICE & LAW ENFORCEMENT

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Police Emergency	<p>Phone: 15 091-9212222</p> <p>Hours of Operation: 24/7</p>	Police helpline in case of threat, emergency or to report a crime
2	Women Police Station	<p>Phone: 0937-9230065</p> <p>Address: Police Station Saddar Malakand Mardan Rd, Punjab Regiment Center Mardan, Khyber Pakhtunkhwa 23200</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Special station staffed with women officers to deal with cases of violence or crimes against women. They also provide legal and counseling services to women
3	Women Help Desk	<p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Responsible for the registration of FIR for cases of violence, theft, murder, kidnapping, rape and other similar offences. There is a desk in every police station.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
4	DPO District Police Office	Phone: 0937-9230109 Address: PRC Road Mardan Hours of Operation: Monday to Friday, 9am to 5pm	A person can contact this office in case of complaints regarding refusal of registration of FIR or complaint against non-cooperation by police in helping a victim of violence. A DPO also investigates sensitive, important and high profile cases
5	DSP Deputy Superintendent of Police, City	Phone: 0937-9230129 Address: Police Station City Road Mardan Hours of Operation: Monday to Friday, 9am to 5pm	A DSP is responsible to assist the DPO and take actions according to his/her designation
6	DSP Deputy Superintendent of Police, Rural	Phone: 0937-580322 Hours of Operation: Monday to Friday, 9am to 5pm	A DSP is responsible to assist the DPO and take actions according to his/her designation
7	DSP Deputy Superintendent of Police Headquarter	Phone: 0937-9230616 Address: PRC Road Mardan Hours of Operation: Monday to Friday, 9am to 5pm	A DSP is responsible to assist the DPO and take actions according to his/her designation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
8	DSP Deputy Superintendent of Police, Shiekh Maltoon Town (SMT)	Phone: 0937-841806 Address: Police Station, Sheikh Maltoon Town, Mardan Hours of Operation: Monday to Friday, 9am to 5pm	A DSP is responsible to assist the DPO and take actions according to his/her designation
9	DSP Deputy Superintendent of Police, Takhat Bhai	Phone: 0937-552211 Address: Police Station Takht Bhai Mardan Hours of Operation: Monday to Friday, 9am to 5pm	A DSP is responsible to assist the DPO and take actions according to his/her designation
10	DSP Deputy Superintendent of Police, Katlang	Phone: 0937-573353 Address: Police Station Katlang Mardan Hours of Operation: Monday to Friday, 9am to 5pm	A DSP is responsible to assist the DPO and take actions according to his/her designation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
11	Police Station City	<p>Phone: 0937-9230125</p> <p>Address: Katcheri Chowk Mardan</p> <p>Hours of Operation: 24/7</p>	<p>Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation</p>
12	Police Station Saddar	<p>Phone: 0937-9230130</p> <p>Address: Malakand Road Mardan, Punjab Regiment Center Mardan.</p> <p>Hours of Operation: 24 Hours</p>	
13	Police Station Toru	<p>Phone: 0937-860320</p> <p>Address: Ring Road Toru Near Sowaryan Mardan.</p> <p>Hours of Operation: 24/7</p>	



MEDICO-LEGAL SERVICES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	District Health Officer (DHO)	<p>Phone: 0937-9230030</p> <p>Address: Shamsi Road Mardan.</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	DHO is responsible for overall administration and control of all health units in a district. A person can complain against misbehavior or professional mistake of health staff
2	Medical Superintendent Mardan District Headquarter Hospital (DHQ)	<p>Phone: 0937-9230145</p> <p>Address: Opposite DHQ Hospital Shamsi Road Mardan.</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	The MS supervises the everyday operations of the DHQ and focuses on improving the quality of patient care by ensuring the facility is well-staffed and finances well-managed

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	District Headquarter Hospital (DHQ)	Phone: 0937-9230147 Address: Shamsi Road Mardan. Hours of Operation: 24/7	All healthcare services and emergency treatments are provided at District Headquarter Hospital (DHQ) Mardan. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients
4	Zanana Hospital, District Headquarter Hospital (DHQ)	Phone: 0937-9230147 Address: Opposite DHQ Hospital Shamsi Road Mardan. Hours of Operation:	A separate unit for female health care services is functioning with labor room and MCH Care facilities
5	Mardan Medical Complex (MMC)	Phone: 0937-9230051 Address: Nowshera Road Near Sheikh Maltoon Town Mardan. Hours of Operation: 24/7	All healthcare services and emergency treatments are provided at Mardan Medical Complex (MMC) Mardan. Cardiology Ward and Dialysis Unit are also functioning. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
6	Tehsil Headquarter (THQ) Hospital, Takhat Bhai	<p>Phone: 0345-9341428 (MS Dr Aurangzaib)</p> <p>Address: Near Gunjai Malakand Road Takht Bhai Mardan.</p> <p>Hours of Operation: 24/7</p>	All health care services and emergency treatments are provided at Tehsil Head Quarter Hospital Takhat Bhai. There is an Out Patient Department (OPD) where specialist doctors provide their services to patients. Cardiology Unit is also functioning
7	Rural Health Center (RHC), Sher Garh	<p>Phone: 0306- 5664545</p> <p>Hours of Operation: 24/7</p>	Provide basic health care services and minor emergency treatment for both male and female

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
8	Rural Health Center (RHC), Mangha	Address: Charsada Road Near Hujra Tahir Khan Manga Mardan. Hours of Operation: 24/7	Provides primary health care services and a gynae consultant available at the RHC and also are responsible for medico legal in cases that require it
9	Rural Health Center (RHC), Palou Dehari	Address: Near Palo Dheri Bridge Palo Dheri. Hours of Operation: 24/7	
10	Rural Health Center (RHC), Gumbat	Phone: 0345-1542391 0300-5683114 Address: Gumbat Hospital Koroono. Hours of Operation: 24/7	
11	Khaslat Hospital	Phone: 0937-560298 Address: Swabi Rd, Par Hoti, Hoti, Mardan, Khyber Pakhtunkhwa 23200 Hours of Operation: 24/7	

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
12	Samsons Trust Hospital	Phone: 0937-844487 Address: Par Hoti, Mardan Hours of Operation: 24/7	Equipped with latest facilities, state of the art laboratory, specialized doctors and testing facilities the hospital provides convenience to its patients. The hospital has separate wards for male and female patients and an average footfall of about 500 patients in the OPD every day. Free medication and treatment is provided to deserving patients
13	Children Hospital	Phone: 0333 3777228 Address: Shamsi Road, Mardan Hours of Operation: 24/7	Provides health care services to children and infants
14	Laiba Maternity Hospital	Phone: 0937-875275 Mobile Number : 0345-1504015 0313-9166813 Address: Guli Bagh, Mardan Hours of Operation: 24/7	Provides low cost gynecological care and treatment to women, especially those who are victims of violence
15	Khyber Hospital, Mardan	Phone: 0937-871991 Address: Shamsi Rd, Bari Chum, Mardan Hours of Operation: 24/7	Provides health care services to males and females

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
16	Ehsan Medical Center	<p>Phone: 0937-872520</p> <p>Address: Shamsi Rd, Bagh Aram, Mardan</p> <p>Hours of Operation: 24/7</p>	Provides health care services to males and females
17	Mardan Diagnostic Center (at MMC)	<p>Phone: 0937-867126</p> <p>Address: Sheikh Yaseen Medical Center Shamsi Road Mardan.</p> <p>Hours of Operation: All week, 9am to 9pm</p>	Provide facilities of Ultrasound, Digital X-Ray, CT Scan, etc
18	Mardan Digital X-Ray and OPG	<p>Phone: 0312-9977695 0316-6044049</p> <p>Address: Opposite DHQHospital Shamsi Road Mardan.</p> <p>Hours of Operation: All week, 9am to 9pm</p>	Provide facilities of Digital X-Ray, Barium Study and Pelvimetry

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
19	M.Jahangeer Hospital	Phone: 0937-862788 0937-873512 Address: Shamsi Road, Chato Chowk, Bagh Colony Mardan Hours of Operation: 24/7	Provides health care services to males and females.



SHELTER HOMES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Darul Aman Mardan	<p>Phone: 0937-881059</p> <p>Address: Uc Muhabbat bad Jail Rd, Mardan</p> <p>Hours of Operation: Monday to Friday, 8am to 3pm (However, admissions to shelter are 24/7)</p>	Protects and provides shelter, legal aid referrals, psycho-social service referrals, medico-legal aid referrals, and any other form of help to female survivors of violence
2	Orphan's Home (Sarhadi Yateem Khana)	<p>Phone: 0937-862011; 0308-5984045</p> <p>Address: Shamsi Road, Mardan</p>	Provide residential and educational facilities to orphans and the poorest children along with food and clothing on charity basis

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Zamong Jazba Complex (Yateem Khana) - Orphan House	<p>Phone: 0937-796565</p> <p>Address: Near Agriculture (Extension) Canal Road Mardan</p> <p>Hours of Operation: 09:00 AM to 09:00 PM</p>	<p>Zamong Jazba Complex is an orphanage which has started by a social welfare organization named Zamong Jazba Welfare Society in which there will be almost 40 orphans. This organization will properly provide shelter home and all required basic facilities for these 40 deserving orphans.</p>



LEGAL AID

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	District Bar Association	<p>Address: The Mall Rd, Divisional Head Quarters Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Legal Aid and support is provided free of cost to those who cannot afford legal costs and court fee. Any kind of case can be taken e.g. family law, criminal, civil cases, etc. The Bar Association will nominate a lawyer to represent the poor victims especially women victims of violence
2	Human Rights Commission of Pakistan (HRCP) - Mardan Office	<p>Phone: 0300-9177461</p> <p>Address: District Courts Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Provides free legal aid to victims of violence, especially women and children

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Khyber Pakhtunkhwa Bar Council	Phone: 091-9211172 Address: 1st Floor, G-Block Khyber Rd, PTCL Colony, Peshawar, Khyber Pakhtunkhwa. Hours of Operation: Monday to Friday, 9am to 5pm	Provides free legal aid to victims of violence, especially women and children



CIVIL SOCIETY ORGANIZATIONS

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Habilitation and Upliftment of Mankind Advocating Network (HUMAN)	<p>Phone: 0336-4748491</p> <p>Website: www.human.org.pk</p> <p>Address: Near PTCL Colony, TB Hospital Road, Baghdada, Mardan Legal Aid Sub-office: Office No. F.40, adjacent to Said Akbar Mohmand Shaheed Gate, District Courts, Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Provide services under their Human Legal Empowerment and Aid Program (HLEP). Operate a human rights complaint cell and run awareness programs for women and girls empowerment

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
2	Women Development Organization (WDO)	<p>Phone: 0300-9175956</p> <p>0300-5720304</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm, can be approached directly 24 hours</p>	Provides services in areas of good governance, women rights, human rights education, legal aid and assistance, political education, civic education and advocacy. Cases are referred to local civil society organisations, shelter homes and network of legal aid providers
3	Mardan Rural Development Organisation (MRDO)	<p>Phone: 0342-9998878</p> <p>Email: dopakistan@gmail.com</p> <p>Address: Noor Muhammad Khan Plaza, Dosehra Chowk, Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	The organisation works to promote women rights, youth rights, peace and health. It operates by referring cases to lawyers and relevant local civil society organisations

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
4	Saiban Development Organisation	<p>Phone:0300-5738828</p> <p>(Office) 0937-782914</p> <p>Email: saibabd.org@gmail.com</p> <p>Address: Nodea Market, Amir Abad, Nissta Road, Mardan</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	It works in areas of violence against women and children, and health and hygiene promotion
5	Naya Soch Organisation	<p>Phone: 0302-5737878 0316-9365767</p> <p>Address: Moh Nawab Ali, Bank Road, Mardan</p> <p>Hours of Operation: Monday, Tuesday, Wednesday, 9am to 5pm</p>	Provides legal aid for women rights cases with the help of its lawyers network, and helps with capacity building

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
6	Social Awareness & Development Forum (SADAF)	<p>Phone:(Whatsapp) 0300-5824234</p> <p>Email: azizbismel@gmail.om</p> <p>Hours of Operation: Informal office set up so can be reached at any time of the day</p>	Rights based services provided at community level for women, transgender, children and wage labour. Have a system of referrals set up with lawyers and journalists
7	Shaheen Youth League	<p>Phone:0301-8828522</p> <p>Whatsapp:- 0347-1367674</p> <p>Hours of Operation: Informal office set up, can be contacted at any time</p>	The organisation works at the village level through a community based approach. It provides help in areas of human rights, child rights, women rights, environment, education and health through medical camps. It has worked extensively on the issue of honour killings, and assists women and children through its referral network of legal aid providers as well as assistance with police matters



MEDIA SERVICES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Press Club Mardan	<p>Phone: 0937-9230461</p> <p>Address: Shamsi Road, Mardan</p> <p>Hours of Operation: Monday to Friday, 2pm to 9pm</p>	Coverage of news on crimes, violence, social & political events, violation of rights, exposing corruption and law & order situation. Arranges press conferences to highlight opinion of victims of any kind of offence and promotes rule of law. Media acts as watchdog to protect public interest against malpractice and creates public awareness
2	Press Club Takhat Bhai	<p>Phone: 0937-553040</p> <p>Address: Malakand Road Near THQ Takht Bhai</p> <p>Hours of Operation: Monday to Friday, 2pm to 9pm</p>	
48			Referral Directory

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Press Club Katlang	<p>Address: Main Bazar Katlang</p> <p>Hours of Operation: Monday to Friday, 2pm to 9pm</p>	
4	Press Club Rustam	<p>Address: Main Bazar Rustam</p> <p>Hours of Operation: Monday to Friday, 2pm to 9pm</p>	<p>Coverage of news on crimes, violence, social & political events, violation of rights, exposing corruption and law & order situation. Arranges press conferences to highlight opinion of victims of any kind of offence and promotes rule of law. Media acts as watchdog to protect public interest against malpractice and creates public awareness</p>

PESHAWAR HELPLINES

DISTRICT ADMINISTRATION & DISTRICT COUNCIL

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	District Nazim	<p>Phone: 091-9212298 091-9210363</p> <p>Email: director.general@cdgpeshawar.gov.pk</p> <p>Address: Directorate Of City District Government Peshawar, Bacha Khan Square, Charsadda Road, Peshawar</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	District Nazim is a public representative and coordinates with government departments at the local level
2	Deputy Commissioner Peshawar	<p>Phone: 091-9212301 091-9212302</p> <p>Email: dcpeshawar@hotmail.com</p> <p>Address: Near Judicial Complex, Khyber Rd, PTCL Colony, Peshawar, Khyber Pakhtunkhwa</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	This office is responsible for overall administration and control at district level

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Assistant Commissioner Peshawar	<p>Phone: 091-9212304</p> <p>Email: peshawarac@gmail.com</p> <p>Address: Near Judicial Complex, Khyber Rd, PTCL Colony, Peshawar, Khyber Pakhtunkhwa</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	This office is responsible to assist the commissioner and overall administration and control at tehsil level
4	District Social Welfare Department	<p>Phone: 091-9331700</p> <p>Address: Pajaggi Road, Near Bacha Khan Markaz, Peshawar</p> <p>Hours of Operation: Monday to Friday, 9am to 4pm</p>	Provides assistance for Child Protection & Welfare, Women Welfare & Empowerment, Welfare & Rehabilitation of Persons With Disabilities (PWDs), Senior Citizens, professional guidance & financial assistance



POLICE & LAW ENFORCEMENT

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Police Emergency	Phone: 15 091-9212222 Hours of Operation: 24/7	Police helpline in case of threat, emergency or to report a crime
2	Police Access Service (PAS)	Phone: 0800-00400 (SMS) 0315-9007777 Hours of Operation: 24/7	The Police Access Service (PAS) is a public service initiative undertaken by the KP Police. It was launched with the objective of providing a mechanism for prompt redressal of public complaints by ensuring access and respect for all segments of society. Citizens from across the province can access the police through SMS and the concerned police officers will contact the complainant within 24 hours
3	Women Police Station	Phone: 091-9220125 Address: Police Lines Road, PTCL Colony, Peshawar Hours of Operation: 24/7	Staffed with women police officers, they provide prompt help to female victims of crime and domestic violence. They also provide legal advice and counseling to women



SHELTER HOMES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Women Crisis Center (Darul Amaan)	<p>Phone: 091-5892726</p> <p>Address: Women Crisis Center, Special Education Complex, near RMI Hospital, Phase 5, Hayatabad, Peshawar.</p> <p>Hours of Operation: Monday to Friday, 8am to 3pm (However, admissions to shelter are 24/7)</p>	The Dar-ul-Aman was established to provide shelter to women victims of violence. The Shelter has arrangements to provide legal aid, emergency medical help, psycho-social counselling as well as rehabilitation services for its residents
2	Noor Education Trust - Mera Ghar Shelter	<p>Phone: 0317-9991499 0317-9991500 091-6006831</p> <p>Address: Flat D-7, Town Center, Near MM Academy, Abdara Road, University Town Peshawar</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Provides shelter, psycho social support, and free legal aid to GBV survivors and children

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Edhi Homes & Orphanage Centre	<p>Phone: 091-5892769 091-5252901</p> <p>Address: Phase 5 near SNGPL office , Hayatabad, Peshawar, Khyber Pakhtunkhwa</p> <p>Hours of Operation: Monday to Friday, 8am to 4pm</p>	Edhi Homes provide shelter and residence for abandoned and orphan boys and girls, mentally and physical disabled, as well as for homeless men and women, and women victims of violence
4	Zamong Kor (Children Shelter)	<p>Phone: 091-9331937</p> <p>Address: Charsadda Rd, Peshawar</p> <p>Hours of Operation: Monday to Friday, 8am to 4pm</p>	Model Institute for state children with limited options are housed, counseled and trained by professionals to become engaged citizens and leaders of tomorrow



LEGAL AID

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Peshawar Bar Association	<p>Phone: 091-9211172 091-9212415</p> <p>Address: PBA President office, Library, District Courts Peshawar</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	The Bar Association appoints lawyers to provide free legal aid to women
2	Human Rights Commission of Pakistan (HRCP) - Peshawar Office	<p>Phone: 091-584 4253</p> <p>Email: peshawar@hrcp-web.org</p> <p>Address: Azam Chishti Road, Sherzai Colony, Street 1, People Stop, Railway Road, Pawaka, Peshawar.</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	Provide legal aid and expertise to victims of violation and to individuals and groups striving to protect human rights

GOVERNMENT BODIES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Khyber Pakhtunkhwa Child Protection and Welfare Commission	<p>Phone: 091-5244424 (Helpline) 1121</p> <p>Address: SNGPL road, Phase 5 near RMI , Hayatabad, Peshawar, Khyber Pakhtunkhwa</p> <p>Hours of Operation: 9-am -5pm</p>	<p>Established to monitor the implementation and violation of laws related to child protection, welfare and rights including prevention of child labor, child sexual abuse, child sexual exploitation, prostitution, child pornography, child trafficking and any form of violence against children, and to take necessary measures by enquiring into or referring individual complaints for redressal to other appropriate Authorities or Departments or Agencies. It also manages and supervises Child Protection Units established at district level</p>
2	Directorate of Human Rights	<p>Phone:091-9213068 091-9213069 (Toll-free Helpline) 0800-11180</p> <p>Email: dhr.kpk@gmail.com</p> <p>Address: 6th Floor Tasneem Plaza Near Jan's Bakers Saddar Road Peshawar</p> <p>Hours of Operation: Monday to Friday, 8am-4pm</p>	<p>Protection services and enforcement of human rights, including child rights, minority and women rights. Complaints can be made online through the website on the prescribed form.</p> <p>http://www.humanrights.kp.gov.pk/ach/open.php</p>

CIVIL SOCIETY ORGANIZATIONS

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Aware Girls	<p>Phone: 091-5863990</p> <p>Address: House No. 296, Street 18, Sector F-5, Phase 6, Hayatabad</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	<p>Aware Girls is a non-governmental organization in Peshawar, Pakistan, founded in 2002 which aims to address violence and discrimination against women and young girls in Pakistan, and advocate for women's rights, education, and access to sexual and reproductive health resources</p>
2	Aurat Foundation	<p>Phone: 091-5704582 091-5704583 091-5610041</p> <p>Email: rdpew@af.org.pk</p> <p>Address: Spinghar Apartments, Behind Peshawar Zoo, Amman Abad, Rahat Abad, Peshawar 25000, Pakistan</p> <p>Hours of Operation: 9-5pm</p>	<ul style="list-style-type: none"> • To enable women to acquire great access to knowledge, resources and institutions • To influence attitudes and behavior for a social environment responsive to women's concerns and people-centered issues • To facilitate citizens' active participation in the process of social change and governance at all level

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Shirkat Gah Women's Resource Centre	<p>Phone: 091-5703567</p> <p>Address: D-3, Town Centre, Abdara Road, University Road, Peshawar.</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	<p>Shirkat Gah provides support to women and girl victims of forced marriages, sexual and physical violence. Shirkat Gah - Women's Resource Centre (SG) started as a feminist collective in Pakistan in 1975 and today is a women-led resource centre for women across Pakistan and beyond that assists women and marginalized communities to be more resilient, better informed, vocal, visible and organized for inclusive and democratic societies in which everyone is free from violence, enjoys dignity, rights, and quality services.</p>



MEDICO-LEGAL SERVICES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Lady Reading Hospital	<p>Phone: 091-9211441</p> <p>Address: Soekarno Road, PTCL Colony , Peshawar</p> <p>Hours of Operation: 24/7</p>	General medical treatment and services are offered. 24-hour facility of laboratory tests and medico-legal services are available. Specialists on staff include gynecologists, ENT, eye specialists, orthopedics and trauma surgeons
2	Khyber Teaching Hospital	<p>Phone: 091-9224400</p> <p>Address: University Road, Rahatabad, Peshawar</p> <p>Hours of Operation: 24/7</p>	General medical treatment and services are offered. 24-hour facility of laboratory tests and medico-legal services are available. Specialists on staff include gynecologists, ENT, eye specialists, orthopedics and trauma surgeons

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Hayatabad Medical Complex	<p>Phone: 091-9217140</p> <p>Address: Phase 4 Hayatabad, Peshawar</p> <p>Hours of Operation: 24/7</p>	General medical treatment and services are offered. 24-hour facility of laboratory tests and medico-legal services are available. Specialists on staff include gynecologists, ENT, eye specialists, orthopedics and trauma surgeons
4	Peshawar Women Welfare Hospital	<p>Phone: 091-7109465</p> <p>Address: Tehkal Payan, University Road</p> <p>Hours of Operation: 24/7</p>	General medical treatment and services are offered. 24-hour facility of laboratory tests and medico-legal services are available. Specialists on staff include gynecologists, ENT, eye specialists, orthopedics and trauma surgeons

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
5	Rural Health Center (RHC) Nahaqi	— Hours of Operation: 24/7	Provides primary health care services and a gynae consultant available at the RHC and also are responsible for medico legal in cases that require it
6	Rural Health Center (RHC) Regi	— Hours of Operation: 24/7	
7	Rural Health Center (RHC) Gara Tajik - Sufaid Dheri	— Hours of Operation: 24/7	
8	Rural Health Center (RHC) Patwar Bala -- Mathra	— Hours of Operation: 24/7	



MEDIA SERVICES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Peshawar Press Club	<p>Phone: 091-9211082</p> <p>Address: Saddar Rd, Peshawar Cantonment, Peshawar, Khyber Pakhtunkhwa</p> <p>Hours of Operation: Monday to Friday, 9am to 5pm</p>	<p>Coverage of news on crimes, violence, social & political events, violation of rights, exposing corruption and law & order situation. Arranges press conferences to highlight opinion of victims of any kind of offence and promotes rule of law. Media acts as watchdog to protect public interest against malpractice and creates public awareness</p>

SWAT HELPLINES

DISTRICT ADMINISTRATION & DISTRICT COUNCIL

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Deputy Commissioner Swat	<p>Phone: 0946-9240337 9240340</p> <p>Address: Gul Kada District Court Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible for over-all administration and control at district level.
2	DDAC Swat	<p>Phone: 0946-9240009</p> <p>Address: Near DAO Saidu Sharif Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	DDAC Chairman is a public representative and coordinates with government departments at the local level and supervisor of all Development Works.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Additional Deputy Commissioner (ADC)	<p>Phone: 0946-9240421</p> <p>Address: Gul Kada District Court Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible to assist the Deputy Commissioner and see the overall relief activities.
4	Assistant Commissioner Babozai Swat	<p>Phone: 0946-9240341</p> <p>Address: Gul Kada District Court Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible to assist the Deputy Commissioner and overall administration and control at Tehsil level.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
5	District Public Safety Commission Swat	<p>Phone: 0946-9240236</p> <p>Email: dpscswat@gmail.com</p> <p>Address: Near DFO Office Gul Kada Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	The Distitct Commission is empowered to deal with complaints against police officers up to the rank of Assistant or Deputy Superintendent of Police
6	Assistant Commissioner Char Bagh Swat	<p>Phone: 0946-731219, 730071, 730255</p> <p>Address: Manggwaltan road Charbagh Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible to assist the Deputy Commissioner and overall administration and control at tehsil level.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
7	Assistant Commissioner Khwaza Khela Swat	<p>Phone: 0946-744305, 746305</p> <p>Address: Near THQ Hospital K Khela Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible to assist the Deputy Commissioner and overall administration and control at Tehsil level.
8	Assistant Commissioner Bahrain Swat	<p>Phone: 0946-780135, 780136</p> <p>Address: Bahrain Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible to assist the Deputy Commissioner and overall administration and control at Tehsil level.
9	Assistant Commissioner Matta Swat	<p>Phone: 0946-792312, 790312</p> <p>Address: Tehsil Court Matta Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible to assist the Deputy Commissioner and overall administration and control at Tehsil level.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
10	Assistant Commissioner Kabal Swat	<p>Phone: 0946-756145 755561 755308</p> <p>Address: Kabal Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible to assist the Deputy Commissioner and overall administration and control at Tehsil level.
11	Assistant Commissioner Barikot Swat	<p>Phone: 0946-751424, 751054</p> <p>Address: Barikot Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	This office is responsible to assist the Deputy Commissioner and overall administration and control at Tehsil level.

GOVERNMENT BODIES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	District Officer Social Welfare, Social Welfare & Women Empowerment Department	<p>Phone: 0946 9240203 Email: akbarjan3233@gmail.com Address: Mohallah Allaho Akbar Colony Saidu Sharif Swat</p>	Provides assistance for Child Protection & Welfare, Women Welfare & Empowerment, Welfare & Rehabilitation of Persons With Disabilities (PWDs), Senior Citizens, professional guidance & financial assistance, Registration of CBO,s/NGO,s, Registration of Tran
2	Regional Information Office	<p>Phone: 0946 9240347, 9240348 Address: District Court Gul Kada Swat Hours of Operation: Monday to Saturday, 9:00 AM to 5:00 PM</p>	Government Coverage of news & political events, law & order situation. arranges press conferences to highlight opinion and promotes rule of law. Media acts as watchdog to protect public interest against malpractice and creates public awareness.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Regional Election Commission Malakand Division Swat	<p>Phone: 0946-920083 Email: recmalakanddivision@gmail.com Address: Khaista Korona Saidu Sharif Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	Responsible for General Election, By Election, Local Government Elections and Voter entry in Malakand Division.
4	District Election Commission Swat	<p>Phone: 0946-920081-82 Email: decswat@gmail.com Address: Khaista Korona Saidu Sharif Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	Responsible for General Election, By Election, Local Government Elections and Voter entry in District Swat.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
5	Water & Sanitation Services Company Swat	<p>Phone: 0946-725334, 725336, 725337</p> <p>Email: info@wsscswat.org.pk</p> <p>Address: MSK Tower, GT Road Rahim Abad Mingora Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	Services Provided to Water delivery, Cleaning Sanitation Services, Compensation for stray cats and rats.
6	Pakhtunkwa Radio Swat	<p>Phone: 0946 9240160, 729898</p> <p>Address: District Court Gul Kada Swat</p> <p>Hours of Operation: Monday to Saturday, 9:00 AM to 5:00 PM</p>	All coverage of news on crimes, violence, social & political events, violation of rights, exposing corruption and law & order situation. Arranges press conferences to highlight opinion of victims of any kind of offence and promotes rule of law. Media acts as watchdog to protect public interest against malpractice and creates public awareness.



POLICE & LAW ENFORCEMENT

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	DIG Malakand Division Swat	<p>Phone: 0946-9240381</p> <p>Address: Near DAO Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	Responsible of all Divisional Police Officers, monitor and help the activities.
2	District Police Officer (DPO) Swat	<p>Phone: 0946-9240393</p> <p>Address: Gul Kada District Court Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	A person can contact this office in case of complaints regarding refusal of registration of FIR or complaint against non-cooperation by police in helping a victim of violence. A DPO also investigates sensitive, important and high profile cases.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Deputy Superintendent of Police (DSP) Traffic	<p>Phone: 0946-812635</p> <p>Address: Gul Kada District Court Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	Responsible for the registration of FIR for cases of violence, theft, murder, kidnapping, rape and other similar offences. One Each in Every Police Station
4	Deputy Superintendent of Police (DSP) Saidu Sharif	<p>Phone: 0946-9240383</p> <p>Address: Saidu Sharif Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	A DSP is responsible to assist the DPO and take actions according to his/her designation.
5	Deputy Superintendent of Police (DSP) City	<p>Phone: 0946-9240395</p> <p>Address: Gul Kada District Court Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM</p>	A DSP is responsible to assist the DPO and take actions according to his/her designation.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
6	Deputy Superintendent of Police (DSP) Head Quarter	Phone: 0946-881374 Address: Gul Kada District Court Swat Hours of Operation: Monday to Friday, 9am to 5pm	A DSP is responsible to assist the DPO and take actions according to his/her designation.
7	Police Station Mingora	Phone: 0946-9240384 Address: Mingora Swat Hours of operation: 24/7	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
8	Police Station Saidu Sharif	Phone: 0946-9240385 Address: Saidu Sharif Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation
9	Police Station Rahim Abad	Phone: 0946-9240389 Address: GT road Rahim Abad Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
10	Police Station Bunn	Phone: 0946-811902 Address: Bunn Mingora Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation
11	Police Station Manglawar	Phone: 0946-730438 Address: Manlawar Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
12	Police Station Kokarai	Phone: 0946-860006 Address: Kokarai Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation
13	Police Station Ghalegay	Phone: 0946-751310 Address: GT road Ghalegay Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
14	Police Station Kabal	Phone: 0946-755301 Address: Kabal Swat Hours of operation: 24 Hours	"Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation
15	Police Station Shamoza	Phone: 0946-755855 Address: Khazana Shamoza Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
16	Police Station Matta	Phone: 0946-792725 Address: Matta Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation
17	Police Station Kalakot	Phone: 0946-841523 Address: Kala Kot Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
18	Police Station Madyan	Phone: 0946-780308 Address: Madyan Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation
19	Police Station Bahrain	Phone: 0946-780149 Address: Bahrain Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
20	Police Station Kalam	Phone: 0946-830008 Address: Tehsil road Kalam Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation
21	Police Station Charbagh	Phone: 0946-730156 Address: Charbagh Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
22	Police Station Khwaza Khhela	Phone: 0946-9240389 Address: Matta road Khwaza Khela Swat Hours of operation: 24 Hours	Registration of FIR for cases of violence, theft, murder, kidnapping, rape and other offences. Investigate and inquire into facts of cases, as reported by victims, witnesses or any concerned person. Also responsible to protect victims if needed. Responsible for safety and security of public. Maintain law and order situation



SHELTER HOMES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Baitulmal Swat	<p>Phone: 03005747587 (I/C Syed Rehman)</p> <p>Address: Near Lady Park College Colony Saidu Sharif Swat</p> <p>Hours of Operation: Monday to Friday, 9:00 AM to 5:00 PM (However, admis- sions to shelter are 24/7)</p>	Provides shelter and dinner for poor peo, and any other form of help to male/female, PWD,s survivors.
2	Darul Aman Swat	<p>Phone: 0946 721118</p> <p>Email: rehanafarid25@gmail.com</p> <p>Address: Near Lady Park Saidu Sharif Swat</p>	Protects and provides shelter, legal aid referrals, psycho-social service referrals, medico-legal aid referrals, and any other form of help to female survivors of violence.



LEGAL AID

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	District Bar Association Swat	<p>Phone: 0946 9240242</p> <p>Address: District Court Swat</p> <p>Hours of operation: Monday to Saturday, 9:00 AM to 2:00 PM</p>	<p>Legal Aid and support is provided free of cost to those who cannot afford legal costs and court fee. Any kind of case can be taken e.g. family law, criminal, civil cases, etc. The Bar Association will nominate a lawyer to represent the poor victims especially women victims of violence. This Bar total registered 532 lawyers.</p>
2	Human Rights Commission of Pakistan (HRCP) - Swat Office	<p>Phone: 03435023593 03339483115 (Shawkat Saleem Khan Advocate Chairman)</p> <p>Email: ssaleem70@gmail.com</p> <p>Address: Continental Plaza Mingora Swat</p> <p>Hours of operation: Monday to Saturday, 9:00 AM to 5:00 PM</p>	<p>Provides free legal aid to victims of violence, especially women and children, lower court to High Court.</p>



CIVIL SOCIETY ORGANIZATIONS

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Aurat Foundation (AF)	<p>Phone: 03488976059 (Mrs: Samrin Hakim Advocate Gender Dish Officer) Email: samreenhakeem.adv@gmail.com</p> <p>Address: Social Welfare Office Mohallah Allaho Akbar Colony Saidu Sharif Swat</p> <p>Hours of operation: Monday to Friday: 9:00 AM to 5:00 PM</p>	Provides services in following areas; Legal Counseling, Legal representation, Referral
2	Khpal Kor Foundation	<p>Phone: 0946729211(Foundation), 09469240011(School)</p> <p>Email: Khpalkor@gmail.com</p> <p>Address: Near Swat Press Club, Makanbagh , Mingora Swat</p> <p>Hours of operation: Monday to Friday: 9:00 AM to 5:00 PM School Time: Monday to Saturday: 9:00 AM to 2:00 PM</p>	Khpal Kor Foundation (KKF) is helping the vulnerable Orphan Children, where they are getting free of cost Quality Education (up to FSc level and University level) for most talented Orphans, standard boarding lodging and complete looking after alongwith all facilities, for more detail, please visit to www.khpalkor.org

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Awami Welfare Society (AWS)	<p>Phone: 0946 712846, (Syed Mahiud-Din Chairman 03009070111), (Dr. Yasmin Gul Executive Director 03015032204)</p> <p>Email: swataws98@gmail.com</p> <p>Address: B, 5-6 Azim Khan Plaza Saidu Sharif road Makanbagh MingoraSwat</p> <p>Hours of operation: Monday to Friday: 9:00 AM to 5:00 PM</p>	Provides legal aid for women rights cases with the help of its lawyers network, and helps with capacity building and run awareness programs for women rights & empowerment, and also work in Health, Education, Accountability, Agriculture, PWD,s, Trans Gender, Good Governance, Peace, Wash, Advocacy, Awareness etc
4	Initiative For Development & Empowerment Axis (IDEA)	<p>Phone: 03349009798 (Mr. Muhammad Qasam Project District Manager)</p> <p>Email: dmawazswataidea.org.pk</p> <p>Address: Near SNGPL, Shahid Nagar Fizagat Swat</p> <p>Hours of operation: Monday to Friday: 9:00 AM to 5:00 PM</p>	Provides services in areas of COVID-19 vaccination awareness, GBV, Child labour, Education, RTI, RTS awareness and Wash.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
5	CARAVAN	<p>Phone: 03339474260</p> <p>Email: sarzamin@gmail.com</p> <p>Address: By pass road near Daryayay Swat Hotel Mingora Swat</p> <p>Hours of operation: Monday to Friday: 9:00 AM to 5:00 PM</p>	<p>The organisation works to promote women rights, Transgender rights, Advocacy and PWD,s. It operates by referring cases to lawyers and relevant local civil society organisations.</p>



MEDICO-LEGAL SERVICES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	District Health Officer (DHO)	<p>Phone: 0946-9240139</p> <p>Email: edoswat@yahoo.com</p> <p>Address: Gul Kada District Court Swat</p> <p>Hours of Operation: Monday to Saturday, 9:00 AM to 5:00 PM</p>	DHO is responsible for overall administration and control of all 74 health units in a district. A person can complain against misbehavior or professional mistake of health staff.
2	Medical Superintendent, Saidu Group of Teaching Hospital (SGTH)	<p>Phone: 0946-9240126 9240127</p> <p>Email: mssgthswat@yahoo.com</p> <p>Address: Saidu Road Saidu Swat</p> <p>Hours of operation: 24/7 Office Timing: Monday to Saturday, 9:00 AM to 2:00 PM</p>	The MS supervises the everyday operations of the SGTH and focuses on improving the quality of patient care by ensuring the facility is well-staffed and finances well-managed, there are 1000 Beds. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
3	Zakir Khan Shaheed Tehsil Headquarter Hospital (ZK-THQ)	<p>Phone: 0333-9483673 (I/C Dr. Ikram Khan)</p> <p>Address: Near Tehsil Head Quarter Matta Swat</p> <p>Hours of operation: 24/7</p>	All healthcare services and emergency treatments are provided at Zakir Khan Shheed Tehsil Headquarter Hospital (ZKTHQ) This Hospital belong Category-C and there are 110 Beds. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients.
4	Tehsil Headquarter Hospital (THQ) Khwaza Khela Swat	<p>Phone: 0346-9470433 (I/C Dr. Dawlat Khan)</p> <p>Address: Near Tehsil Kachehri Khwaza Khela Swat</p> <p>Hours of operation: 24/7</p>	All healthcare services and emergency treatments are provided at Tehsil Headquarter Hospital (THQ) Khwaza Khela Swat. This Hospital belong Category-C and there are 110 Beds. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients. A separate unit for female health care services is functioning with labor room and MCH Care facilities.
5	Civil Hospital Barikot	<p>Phone: 03459281010 (I/C Dr. Fakhre Alam)</p> <p>Address: GT Road Barikot Swat</p> <p>Hours of operation: Monday to Saturday: 9:00 AM to 2:00 PM</p> <p>Emergency: 24 Hours</p>	All healthcare services and emergency treatments are provided at Civil Hospital Barikot. This Hospital belong Category-D and there are 40 Beds. Cardiology Ward and Dialysis Unit are also functioning. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
6	Civil Hospital Manglawar	<p>Phone: 0303-2206875 (I/C Dr Nasar Shah)</p> <p>Address: Near Kidni Hospital Manglawat Swat</p> <p>Hours of operation: Monday to Saturday: 9:00 AM to 2:00 PM</p> <p>Emergency: 24 Hours</p>	All health care services and emergency treatments are provided at Civil Hospital Manglawar. This Hospital belong Category-D and there are 08 Beds. There is an Out Patient Department (OPD) where specialist doctors provide their services to patients.
7	Civil Hospital Madyan	<p>Phone: 0333-9505405 (I/C Dr. Masuad Alam)</p> <p>Address: Madyan Swat</p> <p>Hours of operation: Monday to Saturday: 9:00 AM to 2:00 PM Emergency: 24 Hours</p>	Provide basic health care services and minor emergency treatment for both male and female at Civil Hospital Madyan. This Hospital belong Category-D and there are 40 Beds. There is an Out Patient Department (OPD) where Senior doctors provide their services to patients.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
8	Civil Hospital Kalam	<p>Phone: 0300-5743671 (I/C Dr. Naved Ahmad)</p> <p>Address: Tehsil Road Kalam Swat</p> <p>Hours of operation: Monday to Saturday: 9:00 AM to 2:00 PM</p> <p>Emergency: 24 Hours</p>	Provide basic health care services and minor emergency treatment for both male and female at Civil Hospital Kalam. This Hospital belong Category-D and there are 40 Beds. There is an Out Patient Department (OPD) where Senior doctors provide their services to patients.
9	Civil Hospital Kabal	<p>Phone: 0300-5740043 (I/C Dr. Shawkat Ali)</p> <p>Address: Dewlai Road Kabal Swat</p> <p>Hours of operation: Monday to Saturday: 9:00 AM to 2:00 PM</p> <p>Emergency: 24 Hours</p>	Provide basic health care services and minor emergency treatment for both male and female at Civil Hospital Kabal. This Hospital belong Category-D and there are 40 Beds. There is an Out Patient Department (OPD) where Senior doctors provide their services to patients.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
10	Rural Health Center (RHC), Bar Shawar	Phone: 0346-5427111 (I/C Dr. Habibullah) Address: Bar Shawar Swat	Provide basic health care services and minor emergency treatment for both male/female and gynae consultant available at these 5 Rural Health Centers and also are responsible for medico legal in cases that require it. Hours of operation: Monday to Saturday: 9:00 AM to 2:00 PM Emergency: 24 Hours
11	Rural Health Center (RHC), Darmai	Phone: 0346-9400780 (I/C Dr. Ihsanullah) Address: Darmai Swat	
12	Rural Health Center (RHC), Chuprial	Phone: 0313-2377312 (I/C Dr. Shah Nawaz) Address: Chuprial Swat	
13	Rural Health Center (RHC), Khazana	Phone: 0342-9020322 (I/C Dr. Awal Khan) Address: Khazana Swat	
14	Rural Health Center (RHC), Deolai	Phone: 03479838173 (I/C Dr. Mehran Khan) Address: Deolai Swat	

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
15	Swat Institute of Medical Sciences & Research Centre (SIMS)	Phone: 0946 725091-94 Email: info@simshospital.pk Address: Opposite to GPO Marghazar Road, Saidu Sharif Swat Hours of operation: 24 Hours	All healthcare services and emergency treatments are provided at Swat Institute of Medical Sciences & Research Centre (SIMS). Cardiology Ward and Dialysis Unit are also functioning. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients.
16	Kings Hospital	Phone: 0946 726611-12 Email: Address: Faiz Abad road Saidu Sharif Swat Hours of operation: 24 Hours	All healthcare services and emergency treatments are provided at Kings Hospital Swat. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients.

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
17	Swat Medical Complex	<p>Phone: 0946 710281-83 Email: Address: Near PTDC Hotel Saidu Sharif Swat</p> <p>Hours of operation: 24 Hours</p>	<p>All healthcare services and emergency treatments are provided at Swat Medical Complex. Cardiology Ward and Dialysis Unit are also functioning. There is an Out Patient Department (OPD) where specialist doctors of different medical fields provide their services to patients.</p>
18	Rescue 1122	<p>Phone: 0946 9240262 Free Call: 1122 (District Emergency Officer Malak Sher Dil Khan) Email: Pa2deoswat@gmail. com Address: College Colony Saidu Sharif Swat</p> <p>Hours of Operation: 24/7</p>	<p>Provides health care services, emergency services and disaster relief assistance.</p>



MEDIA SERVICES

S#	NAME	CONTACT INFORMATION	NATURE OF SERVICE PROVIDED
1	Swat Press Club	<p>Phone: 0946 9240077</p> <p>Email: club.mingora@gmail.com</p> <p>Address: Makan Bagh Mingora Swat</p>	<p>Coverage of news on crimes, violence, social & political events, violation of rights, exposing corruption and law & order situation. Arranges press conferences to highlight opinion of victims of any kind of offence and promotes rule of law. Media acts as watchdog to protect public interest against malpractice and creates public awareness.</p>

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Cutout Area

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