

# ommittment towards Gender Equality: New SOPs for Working Women Hostels

Women Development Department operates 16 Working Women Hostels (WWHs) across Punjab where safe and secure accommodation is being provided to working women at subsidized rates. These hostels provide an excellent environment for living along with great accommodation facilities. This initiative encourages employment of women even away from their hometowns.

In past, women were required to obtain written permission from their male family members in a bid to take admission in WWHs. This practice marked inherent dominance of male members and further strengthened patriarchal system of the society.

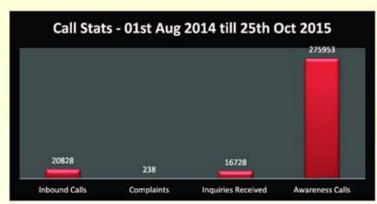
Gender equality is a precondition for advancing development in the society. The Constitution of Pakistan has also acknowledged this as a human right. Linking the admission of working women in WWHs with the permission of any male family member was in contravention of this constitutional right.

Standard Operating Procedures (SOPs) for WWHs have been amended with the elimination of the requirement of written permission by male family member. Now a woman requires only 2 references and a certificate of employment by her current employer to get admission in the WWHs.

This small but extremely significant step has created equality for women in social situation and suchlike vital steps are critical in bringing about changes in societal attitudes and in leading the women of province towards full citizenship rights as envisaged by Constitution of Pakistan. From now on, as far as WWHs are concerned, women are no longer considered as dependent on others. Their constitutional right is fully restored and protected.

## TOLL FREE HELPLINE STATS REPORT 1<sup>st</sup> August 2014 till 25<sup>th</sup> October 2015

Inbound Calls	Complaints	Inquiries Received	Awareness Calls
20828	238	16728	275953

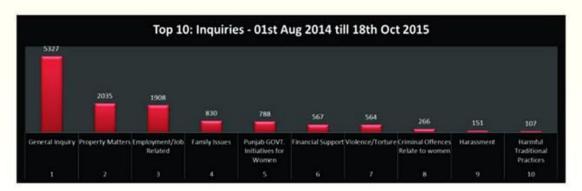




#### Top 10 Inquiry Stats at Contact Center:

Sr. No.	Inquires - Types	Count Of Types
1	General Inquiry	5327
2	Property Matters	2035
3	Employment/Job Related	1908
4	Family Issues	830
5	Punjab GOVT. Initiatives for Women	788

Sr. No.	Inquires - Types	Count Of Types
6	Financial Support	567
7	Violence/Torture	564
8	Criminal Offences Related to women	266
9	Harassment	151
10	Harmful Traditional Practices	107



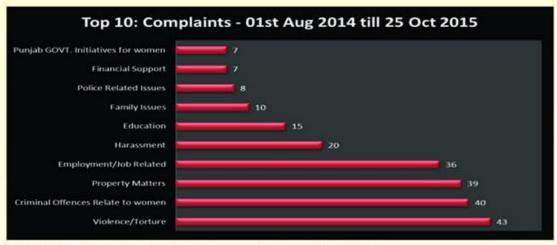
<sup>\*</sup>This chart shows the count of inquiries tagged by PCSW agents on inbound helpline.

<sup>\*</sup>This chart shows call types for the calls landed on helpline.

#### Top 10 Complaints Stats at Contact Center:

Sr. No.	Complaint - Types	Count Of Types
1	Violence/Torture	43
2	Criminal Offences Relate to women	40
3	Property Matters	39
4	Employment/Job Related	36
5	Harassment	20

Sr. No.	Complaint - Types	Count Of Types
6	Education	15
7	Family Issues	10
8	Police Related Issues	8
9	Financial Support	7
10	Punjab GOVT. Initiatives for women	7



<sup>\*</sup>This chart shows the count complaint types tagged by PCSW agents on inbound helpline

## WORKING WOMEN HOSTELS

Working Women Hostels, established under the auspices of Women Development Department (WDD)Punjab, offer a prodigious opportunity to support women for expanding their personal, social and economic choices without losing contact with the nurturing network of family and gain self-reliance over their shelter and lives. Currently, 16 hostels are being administered by WDD in job oriented districts of Punjab to provide working women with decent and empowering environment at highly affordable charges. WDD has WWHs in following big cities:

- Bahawalpur
- · D.G. Khan
- Faisalabad
- Gujranwala
- Lahore
- Multan

- Muzafargarh
- Rawalpindi
- · R.Y. Khan
- Sahiwal
- Sargodha
- Vehari

SOPs have been prepared for uniform application to all Working Women Hostels established by the Women Development Department. SOPs overtake all previous operational guidelines issued from time to time for the purpose.

# ترقی خواتین میں علماء کا کردار

و میں ڈویلپسٹ ڈیپارٹمنٹ خواتین کی ہم جہت ترقی وترون کے لیے سرگردال ہے۔وزیراعلی پنجاب کی ہدایت کے مطابق سیکرٹری وویمن ڈویلپسٹ نے دیگر امور کے علاوہ مختلف مکاتب فکر کے جید علماء کرام بشمول مولانا راغب نعیمی ، علامہ سید حسین اکبر، حافظ سعد صدیقی ، حافظ حن مدنی ، محتر مہ سائر ہ جعفری ، ڈاکٹر زاہدہ حسین ، حافظ شاہدہ پروین ، خواتین عالم دین کے ساتھ مختلف اوقات میں میٹنگز کا انعقاد کیا۔ جس میں خواتین کو در پیش مسائل ، انکاحل اور خواتین کی ترقی کی راہ میں حائل رکاوٹوں کو دور کرنے پر سیر حاصل گفتگو ہوئی علماء کرام نے وزیراعلی پنجاب ، منسٹر وویمن ڈویلپمنٹ اور سیکرٹری وویمن ڈویلپمنٹ کے اقد امات کو سراہا۔ دوران گفتگو علماء کرام نے نے متفقہ طور پرخواتین سے متعلق دی مختلف موضوعات کا انتخاب کیا جس پرعلاء کرام مقالہ جات تحریر کریں گے اور اپنی اپنی مساجد میں خطبہ مجمد میں ان موضوعات پر روشنی ڈالیس گے۔تا کہ عوام میں خواتین کے حقوق کی مکمل اپنی مساجد میں خواتین کی ترقی کے لیے حکومت کے شانہ بشانہ کام کریں۔ مزید براں سیکرٹری وویمن ڈویلپمنٹ کی ہدایت کے مطابق تمام موضوعات کو حکمہ اوقاف ، پنجاب بھر میں DHA کی انتظامیہ کو بھوایا گیا ہے تا کہ وہ است کریں۔

### موضوعات

- عورت بحثیت فرد
- عورت بحثیت بنی
   عورت بحثیت بهن
- عورت جينيت جهن
- عورت بحثیت بیوی
   عورت بحثیت مال

- حفرت محمد علية كاخواتين كساته برتاؤ
- اسلام معاشرے میں خواتین کے ساتھ برتاؤ
- خواتین کے خاتلی حقوق (نکاح، طلاق، خلع)
  - اسلام میںعورت کےمعاشی حقوق
    - گھريلوتشدو