



C ommittment towards Gender Equality: New SOPs for Working Women Hostels

Women Development Department operates 16 Working Women Hostels (WWHs) across Punjab where safe and secure accommodation is being provided to working women at subsidized rates. These hostels provide an excellent environment for living along with great accommodation facilities. This initiative encourages employment of women even away from their hometowns.

In past, women were required to obtain written permission from their male family members in a bid to take admission in WWHs. This practice marked inherent dominance of male members and further strengthened patriarchal system of the society.

Gender equality is a precondition for advancing development in the society. The Constitution of Pakistan has also acknowledged this as a human right. Linking the admission of working women in WWHs with the permission of any male family member was in contravention of this constitutional right.

Standard Operating Procedures (SOPs) for WWHs have been amended with the elimination of the requirement of written permission by male family member. Now a woman requires only 2 references and a certificate of employment by her current employer to get admission in the WWHs.

This small but extremely significant step has created equality for women in social situation and suchlike vital steps are critical in bringing about changes in societal attitudes and in leading the women of province towards full citizenship rights as envisaged by Constitution of Pakistan. From now on, as far as WWHs are concerned, women are no longer considered as dependent on others. Their constitutional right is fully restored and protected.

TOLL FREE HELPLINE STATS REPORT

1st August 2014 till 25th October 2015

Inbound Calls	Complaints	Inquiries Received	Awareness Calls
20828	238	16728	275953



*This chart shows call types for the calls landed on helpline.

Top 10 Inquiry Stats at Contact Center:

Sr. No.	Inquires - Types	Count Of Types	Sr. No.	Inquires - Types	Count Of Types
1	General Inquiry	5327	6	Financial Support	567
2	Property Matters	2035	7	Violence/Torture	564
3	Employment/Job Related	1908	8	Criminal Offences Related to women	266
4	Family Issues	830	9	Harassment	151
5	Punjab GOVT. Initiatives for Women	788	10	Harmful Traditional Practices	107



*This chart shows the count of inquiries tagged by PCSW agents on inbound helpline.

Top 10 Complaints Stats at Contact Center:

Sr. No.	Complaint - Types	Count Of Types	Sr. No.	Complaint - Types	Count Of Types
1	Violence/Torture	43	6	Education	15
2	Criminal Offences Relate to women	40	7	Family Issues	10
3	Property Matters	39	8	Police Related Issues	8
4	Employment/Job Related	36	9	Financial Support	7
5	Harassment	20	10	Punjab GOVT. Initiatives for women	7



*This chart shows the count complaint types tagged by PCSW agents on inbound helpline

WORKING WOMEN HOSTELS

Working Women Hostels, established under the auspices of Women Development Department (WDD) Punjab, offer a prodigious opportunity to support women for expanding their personal, social and economic choices without losing contact with the nurturing network of family and gain self-reliance over their shelter and lives. Currently, 16 hostels are being administered by WDD in job oriented districts of Punjab to provide working women with decent and empowering environment at highly affordable charges. WDD has WWHs in following big cities:

- Bahawalpur
- D.G. Khan
- Faisalabad
- Gujranwala
- Lahore
- Multan
- Muzafargarh
- Rawalpindi
- R.Y. Khan
- Sahiwal
- Sargodha
- Vehari

SOPs have been prepared for uniform application to all Working Women Hostels established by the Women Development Department. SOPs overtake all previous operational guidelines issued from time to time for the purpose.

ترقی خواتین میں علماء کا کردار

وویمین ڈویلپمنٹ ڈیپارٹمنٹ خواتین کی ہم جہت ترقی و ترویج کے لیے سرگرمیوں میں ہے۔ وزیر اعلیٰ پنجاب کی ہدایت کے مطابق سیکرٹری وویمین ڈویلپمنٹ نے دیگر امور کے علاوہ مختلف مکاتب فکر کے جید علماء کرام بشمول مولانا راغب نعیمی، علامہ سید حسین اکبر، حافظ سعد صدیقی، حافظ حسن مدنی، محترمہ سائرہ جعفری، ڈاکٹر زاہدہ حسنین، حافظہ شاہدہ پروین، خواتین عالم دین کے ساتھ مختلف اوقات میں میٹنگز کا انعقاد کیا۔ جس میں خواتین کو درپیش مسائل، انکاح اور خواتین کی ترقی کی راہ میں حائل رکاوٹوں کو دور کرنے پر سیر حاصل گفتگو ہوئی۔ علماء کرام نے وزیر اعلیٰ پنجاب، منسٹر وویمین ڈویلپمنٹ اور سیکرٹری وویمین ڈویلپمنٹ کے اقدامات کو سراہا۔ دوران گفتگو علماء کرام نے متفقہ طور پر خواتین سے متعلق دس مختلف موضوعات کا انتخاب کیا جس پر علماء کرام مقالہ جات تحریر کریں گے اور اپنی اپنی مساجد میں خطبہ جمعہ میں ان موضوعات پر روشنی ڈالیں گے۔ تاکہ عوام میں خواتین کے حقوق کی مکمل آگہی ہو اور عوام خواتین کی ترقی کے لیے حکومت کے شانہ بشانہ کام کریں۔ مزید برآں سیکرٹری وویمین ڈویلپمنٹ کی ہدایت کے مطابق تمام موضوعات کو محکمہ اوقاف، پنجاب بھر میں DHAs کی انتظامیہ کو بھیج دیا گیا ہے تاکہ وہ بھی اپنے زیر اہتمام مساجد میں علماء کرام سے خطبہ جمعہ میں ان موضوعات پر گفتگو کی درخواست کریں۔

موضوعات

- حضرت محمد ﷺ کا خواتین کے ساتھ برتاؤ
- اسلامی معاشرے میں خواتین کے ساتھ برتاؤ
- خواتین کے خاکی حقوق (نکاح، طلاق، خلع)
- اسلام میں عورت کے معاشی حقوق
- گھریلو تشدد
- عورت بحیثیت فرد
- عورت بحیثیت بیٹی
- عورت بحیثیت بہن
- عورت بحیثیت بیوی
- عورت بحیثیت ماں